# Luca Fasolo

Date of birth: 23/12/1969

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#### **SUMMARY**

Besides my main IT – related job (Solutions Architect), I am currently developing a project related to the promotion of cycle-hiking in Veneto, applying to a new field of activity my expertise in project management, budget handling and team building; at the same time, I'm expanding my area of IT expertise towards building automation and Industry 4.0 – related topics; I'm using frameworks like Angular and React Native to perform bug fixing and small improvements to several web-based applications and portals.

#### PERSONAL SKILLS AND COMPETENCES

Management of complex IT infrastructures; team leader in international contexts; systemic approach to service requests fulfillment, focusing on the IT Service Management best practices (ITIL).

#### **WORKING EXPERIENCE**

**April 2020 – Current** Technode S.p.A. IT - Solutions Architect

**2013 – April 2019** Fischer Italia s.r.l. – Padova

IT Manager

head of department, up to 6 people

Achievements: Continuous improvement of customer satisfaction

Deployment of groupwide-standards devices and metodology with significant cost

savings, reducing effort on headquarter side

Improvement of knowledge sharing betweeen IT employees and key users

Strong interaction with facility management department, increasing the overall quality of

building automation infrastructure

**2004 – 2013:** Fischer Italia s.r.l. – Padova: Solutions Architect

Infrastructure team leader

**2001 – 2004**: ecommerce.it s.r.l. – Padova

Head of Department Development and Networking

**2000 – 2001:** Banksiel S.p.A. – Padova

Developer – Software Quality Management

1999 – 2000: Quality control and technical documentation writer

1997 – 1999: University of Padova – Faculty of Engineering

Support and training for PhD students and researchers

**1997** EnginSoft S.p.A – Padova

Development of a proprietary structural/dynamics simulation tool for Roller Coaster

**EDUCATION** 

**2018:** <u>"I play in the middle"</u>, soft skills training course for middle managers organized by Niuko –

Confindustria PD training center - and other trainings, both indoor and outdoor, focused on

experiential training and soft skills improvement

**2010**: Workshop 'Apollo 13 – an ITSM case

experience'

http://www.gamingworks.nl/pbs/Apollo13-ITSM.php

2006-2008: Certificate: "ITIL v3 Foundation"

Certificate: "Oracle Application Server 10g: Administration I" Certificate: "Oracle Database 10g: Administration I"

**1996** University of Padova - M.Sc. in Mathematics. Thesis in fluid dynamics.

**LANGUAGES** 

**Italian:** mother tongue

**English:** good level, both written and spoken.

### **PUBLICATIONS**

Finite-element modelling of simple shear flow in Newtonian and non-Newtonian fluids around a circular rigid particle, Journal of Structural Geology, Vol. 22 (5) 2000, pp. 683-692

## OTHER ACHIEVEMENTS

2017 Completed: ½ TCE (Traversata dei Coli Euganei ) trail 2018 Completed: ½ TCE (Traversata dei Coli Euganei ) trail

2019 Completed: ½ TCE (Traversata dei Coli Euganei ) trail, Trofeo Contrin, TransPelmo SkyRace. ½ TCE and TransPelmo

are part of Salomon Golden Trail National Series